

How to Access our Services

Currently, we only accept referrals to this service from families who have been to assessed by the Homelessness Prevention Team at Bristol City Council.

To be referred you will have been assessed as:-

- imminent risk of homelessness or inadequately housed **or**
- already be in emergency accommodation such as a hostel or bed and breakfast.
- and**
- have no or very low support needs

To contact Bristol City Council's Homelessness Prevention Team for an assessment on 0117 352 6800

For further information about this service please refer to our website or call us on 01179705400



Self Help Community Housing Association

12 King Square Avenue,
Stokes Croft, Bristol BS2
8HU Phone 0117 9705400
Website selfhelpha.co.uk

This image was painted by Clive;
a former Self Help service user

Temporary Housing for Families

Self Help Housing Association

Changing lives for the long term...

Service Overview

We provide temporary housing for families with dependants who are experiencing homelessness, under threat of homelessness or inadequately housed (including Bed and Breakfast).

Service Aims

The aim of this service is to provide a period of stability in housing that is suited to the needs of your family until you are ready and able to move to suitable long term accommodation.

This service is aimed at those who are able to maintain their tenancy with no support or very low levels of support. There is no dedicated support worker attached to this service but some support may be available through our intensive housing services.

Length of /Stay

This is dependent on a number of factors and is highly dependent on the availability of suitable move-on accommodation, your housing aspirations, how well you are managing your tenancy and your banding status on the housing register.

Typically residents move-on to permanent housing after about two years



Accommodation

- Self-contained family housing
- Private garden
- Fully Furnished
- Carpeted
- Cooker, fridge-freezer and washing machine,
- Various locations across the Bristol area
- 2, 3 or 4 bedrooms.
- Starter packs with bedding & kitchen items

Support Levels

Our family accommodation is not classed as supported housing as we do not have funding to provide a dedicated support worker.

However additional support beyond what is normally provided in a general needs tenancy can be provided by our housing team in the form of intensive housing management.

Intensive Housing Management

Intensive housing management is provided because users of this service have had problems with homelessness in the past and may need a little more help compared to someone in a private or general needs tenancy.

Whilst we will always encourage service users to take responsibility themselves we also recognise that sometimes you may need additional help if you are struggling with short term difficulties or a crisis.

Help we can provide include can include:-

- Resolving minor repairs that would normally be your own responsibility.
- Managing your rent account.
- Dealing with the DWP and the local council.
- Enhanced levels of contact.
- Crisis support.
- Identifying additional sources of support that you may need and making referrals to other services.
- Help to access suitable long term accommodation when you are ready and able to move-on.
- Resettlement advice after you move on



"Typically 85% of our service users move-on in a planned way to a permanent home"